Renewing and Updating your Membership with MemberMojo

A step-by-step guide for existing members



To update your details and/or renew your membership:

If you received a Renewal Reminder email, click on the link in this email.

If not, go to: https://membermojo.co.uk/bacbr

This will take you to the BACBR MemberMojo HomePage



You will be asked to enter your email.

Click Sign in with email

You do not need a password.

Please note:

A parent/guardian must sign in on behalf of Junior members.



When you see this page go back to check your email...

BEDFORDSHIRE ASSOCIATION

CHURCH BELL RINGERS

Sign In to Bedfordshire Association of Church Bell Ringers at membermojo

You do not need a password to Sign In.

Enter your membership email address so we can send some simple instructions

Sign In with password

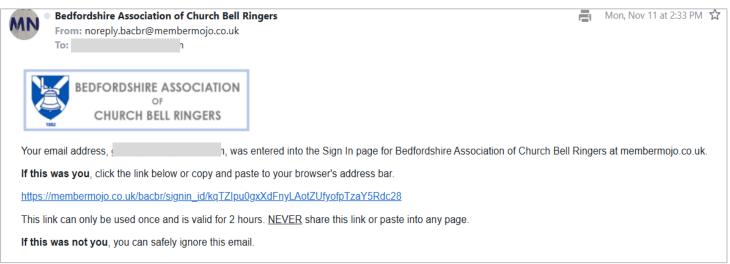
If your email is not recognised, please follow the steps on page 11 of these guidance notes.

Unrecognised email. Enter the address used for your current membership.

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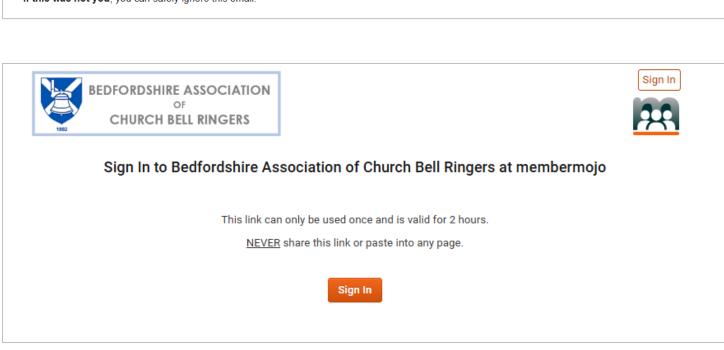
Sign In

.... and click on the link in the email which was sent to you ...



On the next screen
sign in by clicking either
of the sign in buttons

This takes you to the Your Membership page ...



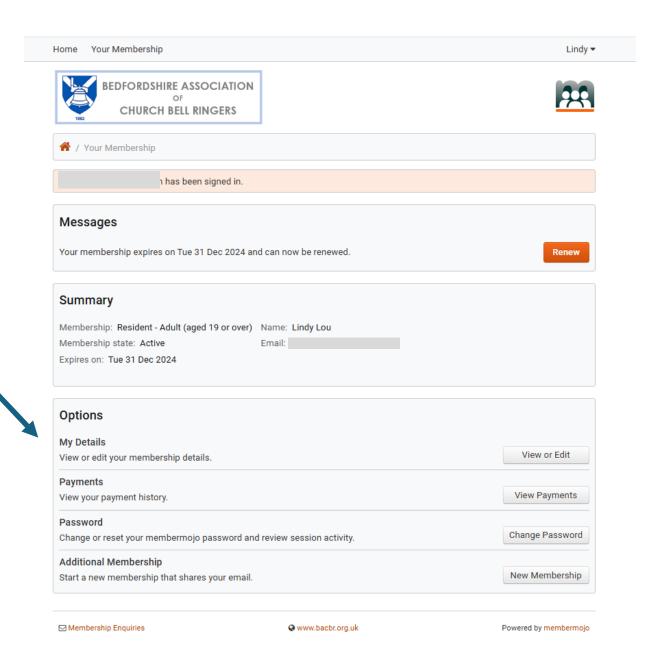
On Your Membership page click Renew which will take you to the Member Form where you can renew your membership and update your details.

You can update these details at any time (not just when renewing your membership) by returning to Your Membership page.

Go to Options / My Details / Click View or Edit.

Please note

It is very important that you keep the details which we hold for you up-to-date, not only so that we can contact you, but also so that we are compliant with GDPR.



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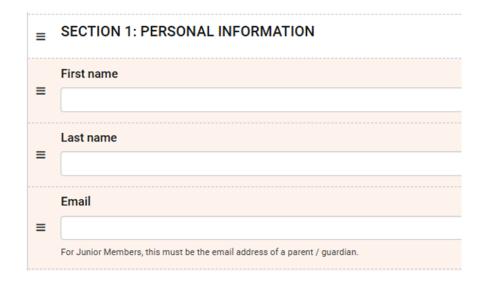
The Member Form is divided into 6 sections.

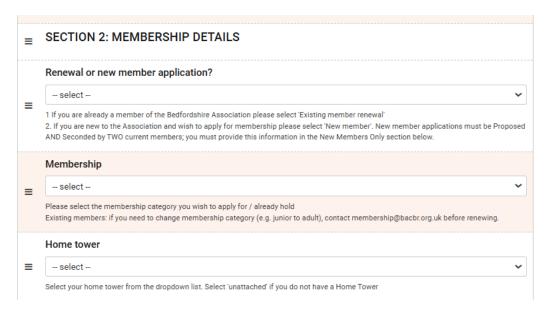
The whole form should only take a few minutes to complete by either typing in text or using drop down menus where provided.

Guidance to help you to complete the form is given as required beneath each box.

Please note: A parent/guardian should complete the Member Form on behalf of Junior members.

Where contact details (email/phone no) are requested, these should be those of the Parent/Guardian completing the form.

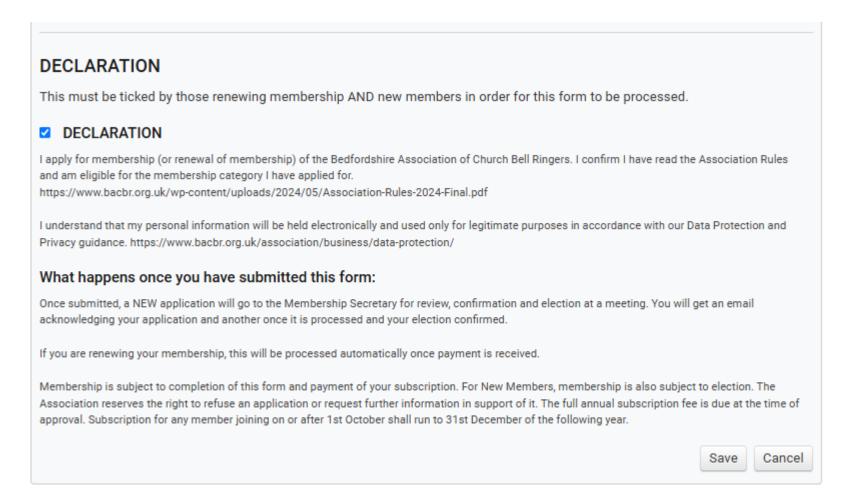




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The Declaration at the end of the Member Form must be ticked.

Don't forget to save any changes by clicking the Save button at the bottom of the page.



Saving your changes will bring you to the next screen.

When you have checked that your details are correct, click *Checkout*

<u>Life and Honorary Life Members:</u>

Your payment will be set at £0 and you need do nothing further unless you have chosen to make a **voluntary donation** to either the BRF, R J Sharp Fund or General Fund.

Home Your Membership Lindy ▼





希 / Your Membership / Details

Membership

Membership: Resident - Adult (aged 19 or over)

Months: 12 (until year end)

Expires on:

Membership state: Active

Name: Lindy Lou

Email:

Contact number:

Renewal or new member application?: Existing member renewal

Home tower: Unattached

Additional Tower Affiliation (if applicable):

Tower Contacts (if applicable): _

Name of proposer (New members only): _

Name of Seconder (New members only): _

Location of meeting where election took place (For admin to complete): _

Date of election meeting (For admin to complete): _

Email update preferences: I wish to receive monthly email updates with details of events / items of interest (1-2 per month) as well as official notifications of formal meetings, the AGM and membership renewals.

Annual Report (Printed): I do NOT require a printed Annual Report

Age group: 25 to 34

Ringing level: Plain Bob inside on 5 or 6 bells (Plain courses and/or touches)

Teaching bellhandling: Have not taught bellhandling but would be willing to learn to do so.

Gift Aid: no

Address:

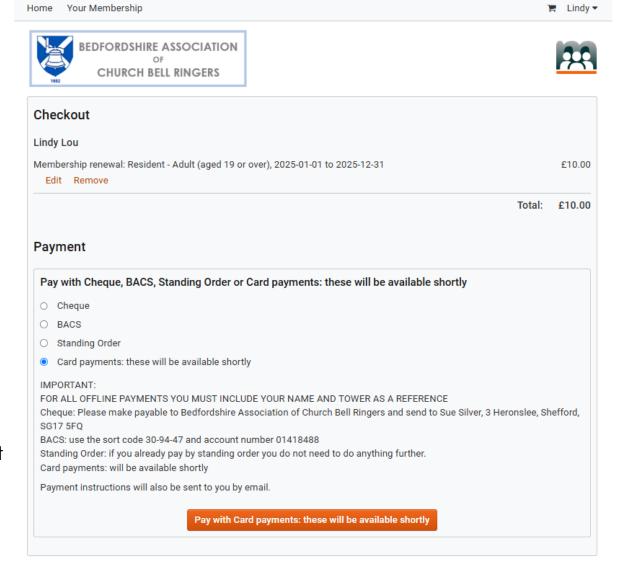
DECLARATION: yes

Edit

On the **Checkout** page you will see confirmation of what you have "purchased" (ie your subscription, plus any voluntary donations you chose to make on your Member Form)

Choose your preferred form of payment.

- Cheque: Send to the Treasurer, Sue Silver, 3 Heronslee,
 Shefford, SG17 5FQ You MUST include your name and tower as a reference.
- BACS: Use the sort code 30-94-47 and account number 01418488) You MUST include your name and tower as a reference.
- **Standing order:** if you already have a Standing Order set up you need do nothing further. This will be taken on whatever date you have already set up.
- Card payments: Members will be informed as soon as card payments are available, which will be very soon.



Your payment will be marked as *Pending* until received and marked as such by the Association Treasurer.

You will then then receive an email to confirm that your membership has been renewed.

A renewal reminder email will be sent to you a month before your next annual subscription is due.

However, you can access Your Membership page at any time if any of your details change or if you wish to make a donation to either the Association Bell Restoration Fund or R J Sharp Fund.

What to do if your email is not recognised:

- 1. If you have been sent a renewal reminder, check that you have typed in the email address used to send this, and that it is spelled correctly!
- 2. If you have not been sent a renewal reminder, or your email still isn't recognised, it means that we do not a have a record of your email address. Go to Step 3!
- 3. Click on the orange Join Us / Renew button on the MemberMojo HomePage. This will take you to a New Membership Application form. As we do not already have your email address in our system you will need to complete this. (See p6 of these Guidance notes)

 SECTION 2: MEMBERSHIP DETAILS

IMPORTANT ... if you are already a member, make sure that in Section 2 you select *Existing member renewal* from the drop down. Do not join as a New Member!

* Renewal or new member application?

-- select -
-- select -
Existing member renewal

New member

If none of the above work, please contact the Membership Secretary: membership@bacbr.org.uk

What do I do if my subscription is currently paid by my Tower Contact

Where you <u>do</u> have your own email and online access, from 2025 onwards we <u>strongly</u> encourage you to manage your own membership using MemberMojo so that you can:

- receive direct email communications with news of events, training opportunities etc
- take responsibility for ensuring that their own details are kept up to date

How to pay an annual subscription on behalf of other members

We do recognise that not everyone has their own email or a computer / smartphone and therefore will need someone else to pay on their behalf.

If this applies to a member in your tower, please follow the instructions on the next page

What to do if a member of your band does not have email or a computer / smartphone:

You will need to set up a MemberMojo account which shares your email address.

To do this:

EITHER:

Print a copy of the paper Membership Form and ask the member to complete it. This is available here: https://www.bacbr.org.uk/association/business/subscriptions/

OR:

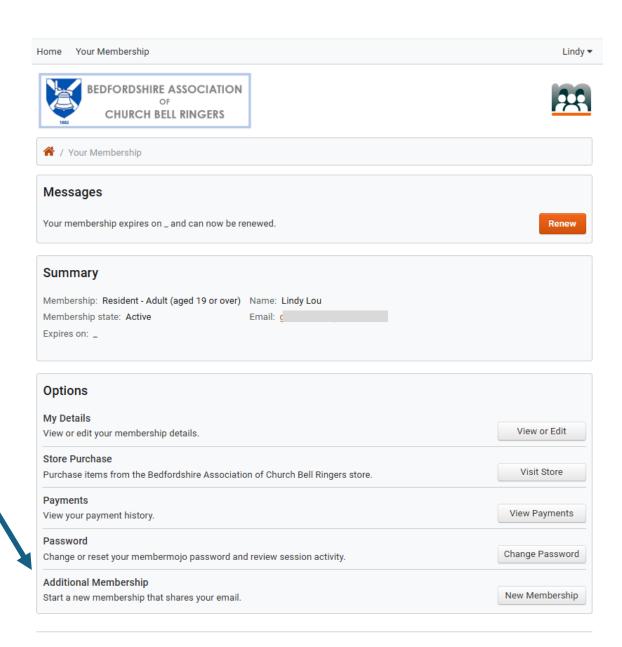
make a note of the details required (as on the online form which you completed) to set up an account on behalf of another member

THEN

Once you have the required details, go to www.membermojo.co.uk/bacbr

Then:

- 1. Sign in using your own email
- 2. Go to Your Membership page
- Go to Options/Additional Membership.
 Click on Additional Membership to start a
 new membership that shares your email.
 This will take you to a New Membership
 Application Form



BEDFORDSHIRE ASSOCIATION

OF

CHURCH BELL RINGERS

Home Your Membership

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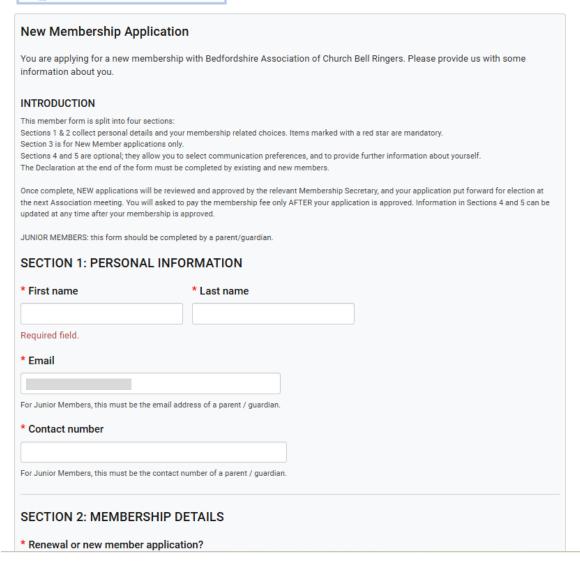
4. Complete all the required fields in the New Membership Application form on behalf of the other member.

5. Your own email will automatically be given in Section 1.

Important:

If the person is already a member, make sure that in Section 2 you select Existing member renewal from the drop down.

Then proceed as per these Guidance notes, p6 onwards.



Please note:

If there is no-one in your tower who is able / willing to set up a membership account on behalf of another member, they should complete a paper membership form. In this instance, the member must give their postal address.

The completed form should be sent, with payment, to the Treasurer: Sue Silver, 3 Heronslee, Shefford, SG17 5NY

An account will then be set up by one of our volunteer administrators and an acknowledgement sent.

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How to make a donation using MemberMojo

Donations can be made to the following funds of the Association:

- **Bell Restoration Fund**, which can give grants for work to provide, restore, maintain and improve bells, bell installations and their supporting structures. Please note that 50% of Resident Member subscriptions already go into this fund.
- Ronald J Sharp Fund, which provides interest free loans for bell restoration work and grants for training, education and the promotion of bell ringing.
- General Fund, which covers all the necessary administrative costs of running the Association.

More details of each of these funds can be found here: https://www.bacbr.org.uk/association/grant-awarding-funds/

Either:

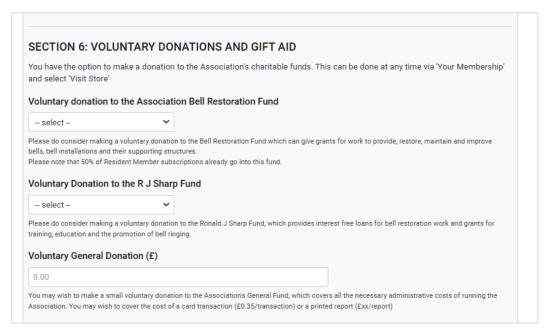
Donations can be made at renewal (or when joining the Association) by completing the relevant boxes in Section 6 of the Members' Form.

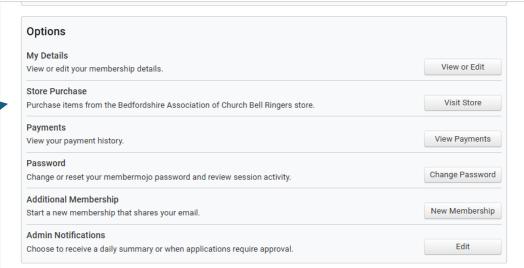
At Checkout your donation will automatically be

added to your subscription amount.

Or:

Donations to the BRF and RJ Sharp Funds can be made by card at any time by visiting the BACBR Members' Store, accessed from Your Membership page or https://membermojo.co.uk/bacbr/store





We hope that you will find MemberMojo very straightforward to use!

If you do have any further queries please email membership@bacbr.org.uk

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